

# Overview City of TALLINN Anno 2018

Tiit Laiksoo
Transport Department
Tallinn City Government





# 

Management

Tallinn City Council

Tallinn City Government





**Departments** 

**Transport Department** 

Public transport line network and service

Common ticketing system and subsidising

Traffic management

Parking management

Direct award

Tallinn City Transport (TLT) (100% owned by city)

Buses, trams, trolleybuses (90% of total service)

**Public contract** 

MRP City Lines (private company)

Buses 10% of total service No commercial lines!



# Basic figures

#### Number of vehicles, average age and low floor %:

 Buses
 407
 8,4
 83%

 Trolleybuses
 43
 13,2
 81%

 Trams
 32
 22,7
 44%

#### Vehicle km 2017 (mln):

Buses 26,9
Trolleybuses 3,1
Trams 2,1
Total: 32,1

#### Number of boardings 2017 (mln):

Buses 107
Trolleybuses 16
Trams 19
Total: 142



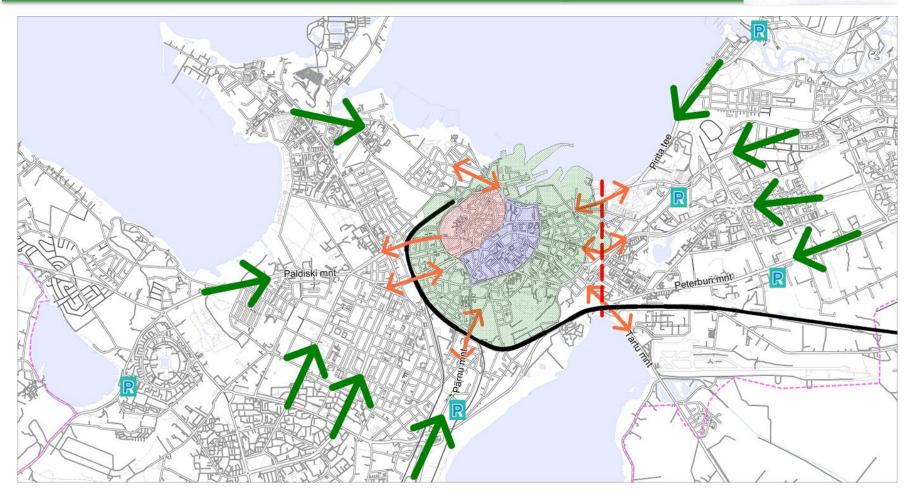




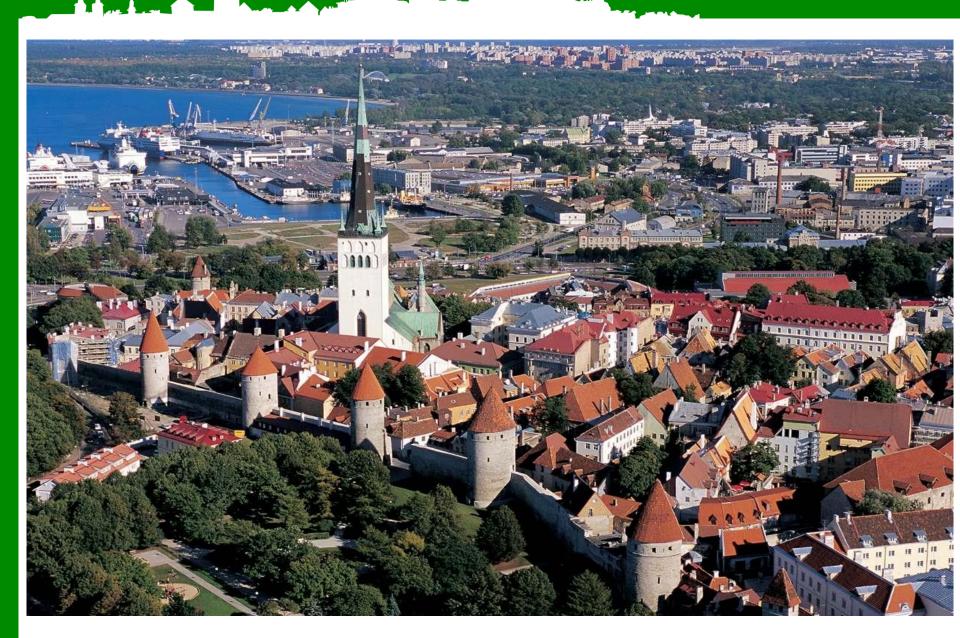


# Restrictions due to geographical location of the city











## Saved time – PT priority and reliable information

```
MERIVALJA - VIIMSI KESKUS
VABADUSE PST. - LAAGRI
P.PINNA - SELI
                          2 17:30
PELGURANNA
                          3 17:32
J.SMUULI TEE - P.PINNA
PIRITA - AIGRUMAE
MERIUALJA - UIIMSI KESKUS 5 17:40
```

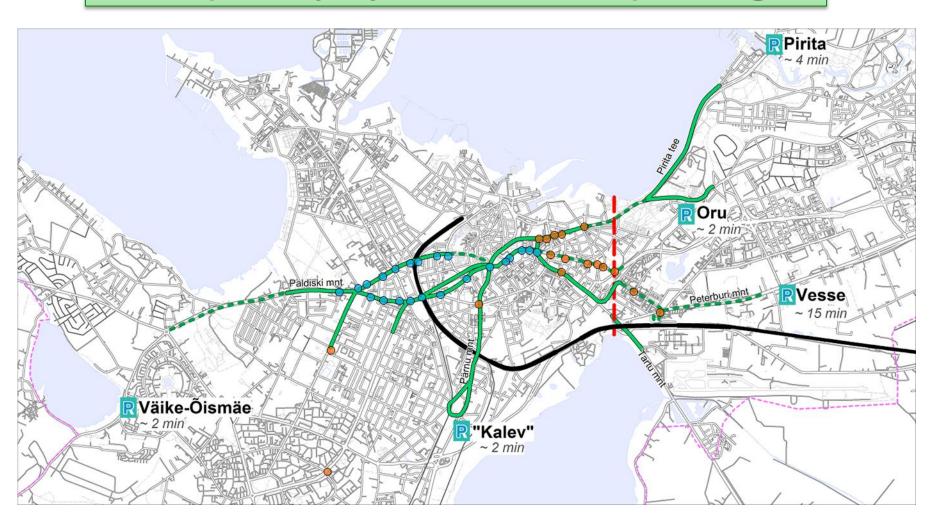




PT lanes: 28,6 km



# PT priority system + P&R parking



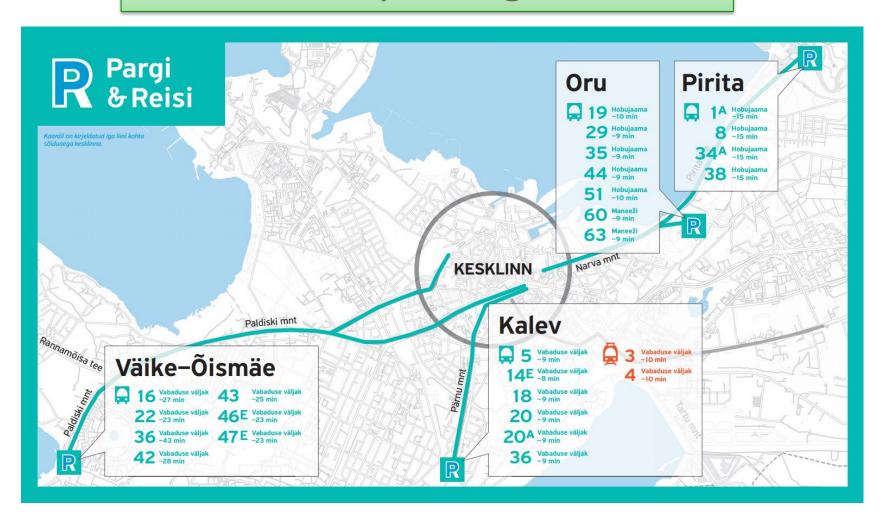


# Park & Ride system





# 4 P&R parking lots





# School bus: investing in the future

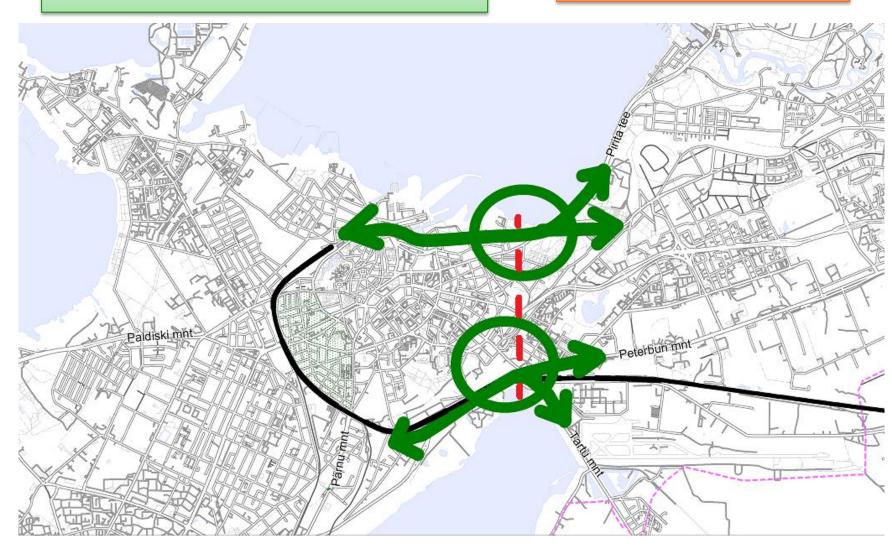


KOOS KOOLI!



# Reconstruction works

North & south bypass roads





# QUALITY – Upgraded fleet and infrastructure



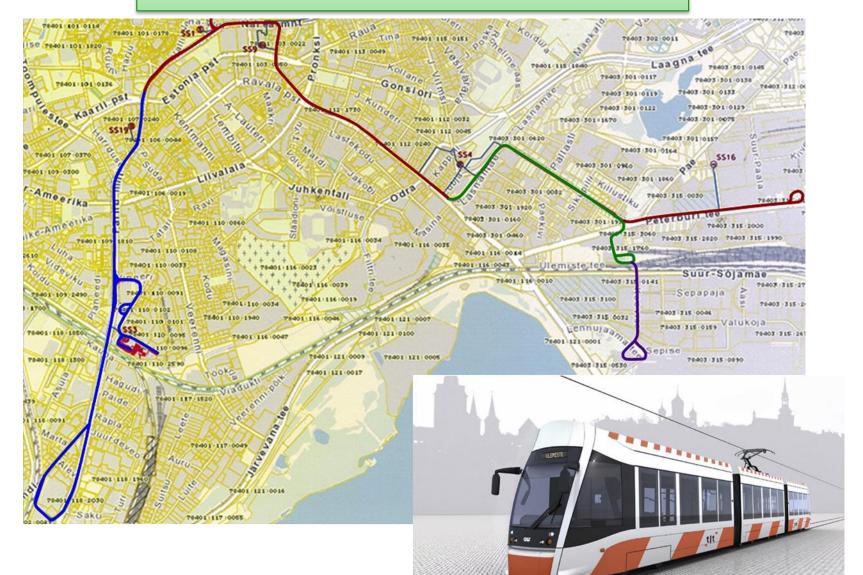








### Tramlines reconstruction





# ACCESSIBILITY – low floor PT

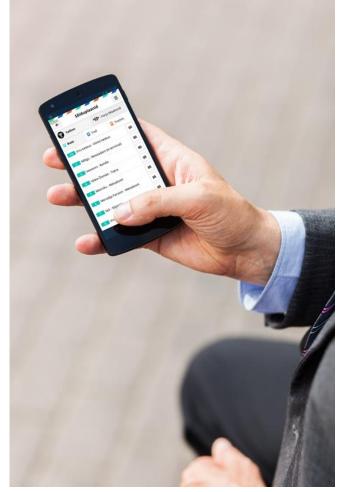






# RELIABILITY - Real-time information







# PRICE – affordable for all









#### Extensions of fare-free PT

Since October 28, 2013 commuter (electric) trains became free of charge for residents inside the city limits

Number of boardings in zone 1 = City of Tallinn

- 2013: 0,8 mln
- 2014: 1,9 mln
- 2015: 2,2 mln
- 2016: 2,3 mln
- 2017: 2,5 mln





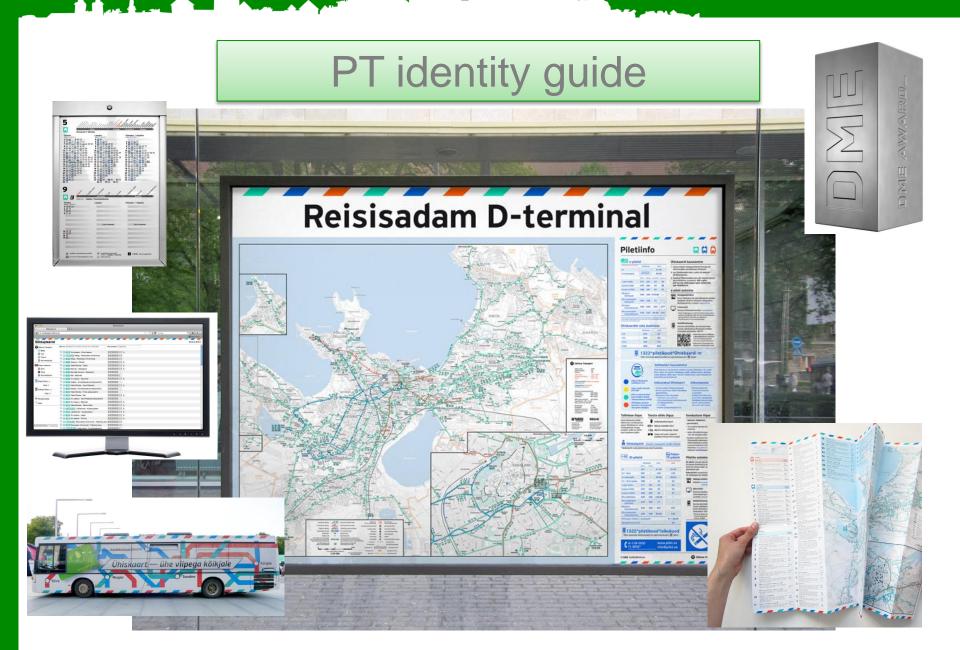
#### Basic data collection

Ticketing system based on the contactless cards allows to analyse passanger flows by validation obligation in order to improve the public transport route network



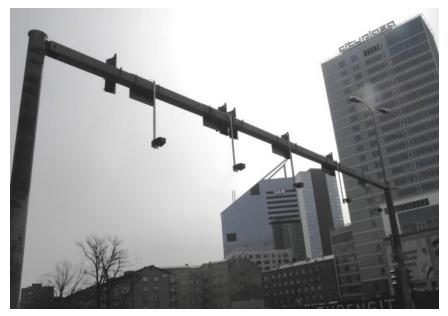




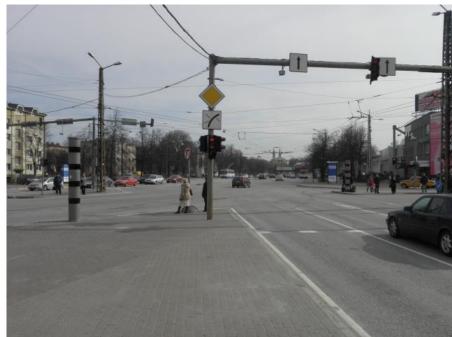




# More activities



Traffic monitoring cameras



Traffic surveillance cameras (enforcement system)



# 280 km of bicycle roads





# New public areas in city centre











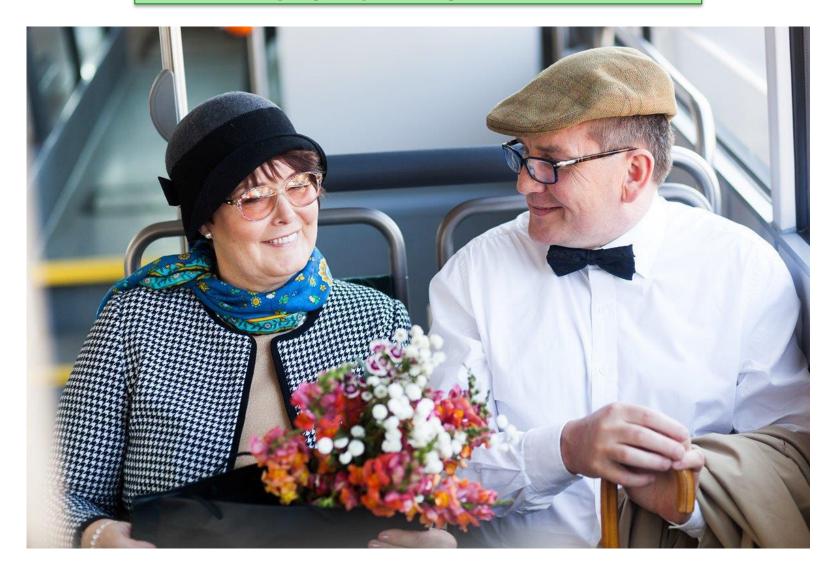
# Feedback from passengers

- 74% of the Tallinners used PT in 2017.
- PT is the main mode of transportation on working days for 47% of residents.
- Since the start of fare-free PT, 40% of passengers have often traveled with public transport, as it is free of charge.
- 78% of passengers are satisfied with public transport network and quality.
- Satisfaction has grown year by year.





# Enjoy quality time!





# Thank you for your attention!



Tiit Laiksoo

tel: +372 5094654

e-mail: tiit.laiksoo@tallinnlv.ee

